



Data and Privacy File Guides

App Store information: Report a Problem Illegal or Abusive Content Submissions

December 2024

File name

Report a Problem Illegal or Abusive Content Submissions.csv

File description

This file contains information related to the user's submissions regarding refund requests, dispute requests, quality reports and trust and safety reports. Trust and safety means offensive, illegal or abusive content; or a scam or fraud.

Why Apple keeps this information

Apple retains this information to enable users to report offensive, illegal or abusive content; or a scam or fraud to Apple, which allows Apple to make decisions to address reported concerns related to Apple Media Services.

Field Name	Details
Comment	The text of the comment
Concern	User specified concern category
Concern Detail ID	The detail concern type
Content Name	The name of the content being purchased (e.g., Beauty and the Beast movie)
Correlation ID	Identifier to associate commerce interactions
Country Code	The user's country code
Date Created	The date and time on which the concern was created
Last Modified Date	The date and time on which the concern was last modified
Purchased Transaction ID	Identifier of the purchase transaction linked to the concern
Session ID	Identifier of the session
Submission ID	The identifier of the bundle of one or more problems submitted by a user
Transaction ID	An identifier for the transaction
User Agent	The device, operating system, and browser from which the rating or review was submitted